GE Healthcare OEC

A Quality Process for Refurbished OEC C-arms



OEC C-arm Refurbishing Factory



- ✓ OEC C-arms are refurbished at the OEC manufacturing plant in Salt Lake City, Utah
- ✓ We spend 30 40 hours refurbishing every OEC 9800 or 9900 refurbished C-arm to ensure OEC quality



1. De-contamination



2. Initial System & Paint Evaluation



 ✓ 1 – 2 hours to clean and decontaminate every system inside and out



- 1 hour of initial system and paint evaluation
 - Remove covers & perform initial check
 - System is staged for repainting if new paint is needed 3

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3. Final System Evaluation



- \checkmark ~8 hours to perform an extensive system evaluation
 - Inspect and verify quality OEC parts are still in the system
 - Any parts not compatible with current hardware and software are exchanged to ensure system reliability - This is an important step which the 3rd party refurbishers cannot do

imagination at work

4. Initial System Test

5. Field Actions & PM



- \checkmark ~6 8 hours for an initial system test
 - Perform system testing
 - Perform pertinent field actions (FMIs) Parts and software upgrades
 - Perform OEC service 300 point Planned Maintenance (PM)



6. Quality Assurance



7. Final System & Functional tests



- ✓ ~1 hour for Quality Assurance testing
- ~6 hours for final system testing
- ~4 hours for system functional test
 - Ensure the system is calibrated and operates properly
 - The system is checked using the same factory tests used to ensure new systems meet design specifications the 3rd party refurbishers cannot do this, as they don't have access to our design documents.

8. Final Quality Assurance

9. Clean, Paint & Label



- ~4 6 hours for final Quality Assurance, cleaning, paint touch-up and labeling
- ✓ Affix an OEC Certified Pre-owned label that guarantees this system has been through OEC's complete quality assurance process
- ✓ Add OEC options or accessories

) imagination at work

10. Packing and Shipping



 $\checkmark~$ C-arm and workstation are palletized and shipped

- Packaged in specially designed OEC crates to protect the system from any damage during shipment
- ✓ Delivery to the customer is the same process as a new OEC C-arm



